

How to obtain treatment under voluntary health insurance (VHI)?

1

First, check the availability of the serviced insurance company on the website under the "Treatment under VHI" section. If you have questions about your insurance company (such as whether Green Clinic is a direct access clinic), please contact the numbers provided in your insurance company's section.

2

If your insurance company is serviced at Green Clinic, you need to contact the reception or the call center of the paid clinic at Green Clinic to arrange a meeting with the coordinating therapist.

Address: Huseyn ben Talal 25/1.

3

Upon arriving at Green Clinic (Entrance No. 1), you can check the office of the coordinating therapist at the reception.

4

If you want to schedule an initial appointment with the coordinating therapist, you should call the paid clinic's call center to make an appointment. Referrals to narrow specialists are done on a first-come, first-served basis.

5

After the initial examination, the coordinator will issue a referral to a specialized doctor.

6

After the examination by the specialized doctor, you need to return to the coordinator to receive prescriptions and recommendations.

